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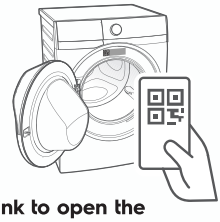
LFO7114AU4B

Enjoy peace of mind. Register your appliance today.

Stay updated on better living services, safety notices and shop for accessories.

1. **Open the camera app on your smartphone and point at the QR code to scan.**

   The product registration QR code is located inside the door rim.



2. **Tap the notification or link to open the registration form.**
3. **Complete your details and enjoy peace of mind.**

Full version of the User Manual is avialable on www.aeg.com. Alternative, scan QR code, tap AEG logo, and search for your appliance.

Welcome to AEG! Thank you for choosing our appliance.



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Buy Accessories, Consumables and Original spare parts for your appliance:
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CUSTOMER CARE AND SERVICE

Always use original spare parts.

When contacting our Authorised Service Centre, ensure that you have the following data available: Model, PNC, Serial Number.

The information can be found on the rating plate.

⚠ Warning / Caution-Safety information.

ⓘ General information and tips.

Environmental information.

ⓘ The information provided may be subject to change without prior notice due to updates aimed at improving user experience. For the latest information, please visit our website.

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1. SAFETY INFORMATION



Before beginning the installation and use of this appliance, carefully read the supplied instructions.

The manufacturer is not responsible for any injuries or damage that are the result of incorrect installation or usage. Always keep the instructions in a safe and accessible location for future reference.

1.1 Children and vulnerable people safety

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- Children between 3 and 8 years of age and persons with very extensive and complex disabilities shall be kept away from the appliance unless continuously supervised.
- Children of less than 3 years of age should be kept away from the appliance unless continuously supervised.
- Children should be supervised to ensure that they do not play with the appliance.
- Keep all packaging away from children and dispose of it appropriately.
- Keep detergents away from children.
- Keep children and pets away from the appliance when thedoor is open.
- If the appliance has a child safety device, it should beactivated.

- Children shall not carry out cleaning and user maintenanceof the appliance without supervision.

1.2 General Safety

- This appliance is for washing domestic-type, machine-washable laundry only.
- This appliance is designed for single household domesticuse in an indoor environment.
- This appliance may be used in offices, hotel guest rooms,bed & breakfast guest rooms, farm guest houses and othersimilar accommodation where such use does not exceed(average) domestic usage levels.
- Do not change the specification of this appliance.
- The appliance maximum load is kg. Do not exceed themaximum load of each programme (refer to the"Programmes" chapter).
- The operating water pressure at the water entry point fromthe outlet connection must be between 0.5 bar (0.05 MPa)and 10 bar (1.0 MPa).
- The ventilation opening in the base must not be covered bya carpet, mat, or any floor covering.
- The appliance must be connected to the water mains usingthe new supplied hose sets, or other new hose setssupplied by the Authorised Service Centre.
- Old hose sets must not be reused.
- If the mains power supply cable is damaged, it must bereplaced by the manufacturer, its Authorised Service Centreor similarly qualified persons to avoid an electrical hazard.
- Before any maintenance operation, deactivate theappliance and disconnect the mains plug from the socket.

- Do not use high pressure water sprays and/or steam toclean the appliance.
- Clean the appliance with a moist cloth. Use only neutral detergents. Do not use abrasive products, abrasive cleaning pads, solvents or metal objects.

2. SAFETY INSTRUCTIONS

2.1 Installation

ⓘ The installation must comply with relevant national regulations.

- Remove all the packaging and the transit bolts including rubber bush with plastic spacer.
- Keep the transit bolts in a safe place. If the appliance is to be moved in the future they must be reattached to lock the drum to prevent an internal damage.
- Always take care when moving the appliance as it is heavy. Always use safety gloves and enclosed footwear.
- Follow the installation instructions supplied with the appliance.
- Do not install or use a damaged appliance.
- Do not install or use the appliance where the temperature can be less than 0°C or where it is exposed to the weather.
- The floor area on which the appliance is to be installed must be flat, stable, heat resistant and clean.
- Make sure that there is air circulation between the appliance and the floor.
- When the appliance is in its permanent position, check if it is levelled correctly with the aid of a spirit level. If it is not, adjust the feet accordingly.
- Do not install the appliance directly above a floor drain.
- Do not spray water on the appliance and do not expose it to excessive humidity.
- Do not install the appliance where the appliance door cannot be fully opened.
- Do not put a closed container to collect possible water leakage under the appliance. Contact the Authorised Service Centre to ensure which accessories can be used.

2.2 Electrical connection

⚠ **WARNING!**
Risk of fire and electric shock.

- WARNING: This appliance is designed to be installed / connected to a grounding connection in the building.
- Always use a correctly installed shockproof socket.
- Make sure that the parameters on the rating plate are compatible with the electrical ratings of the mains power supply.
- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the mains plug and to the mains cable. Should the mains cable need to be replaced, this must be carried out by our Authorised Service Centre.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.
- Do not touch the mains cable or the mains plug with wet hands.

- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.
- This appliance is fitted with a 13 A mains plug. If it is necessary to change the mains plug fuse, use only a 13 A ASTA (BS 1362) fuse (UK and Ireland only).

2.3 Water connection

- Do not cause damage to the water hoses.
- Before connection to new pipes, pipes not used for a long time, where repair work has been carried out or new devices fitted (water meters, etc.), let the water flow until it is clean and clear.
- Ensure that there are no visible water leaks during and after the first use of the appliance.
- Do not use an extension hose if the inlet hose is too short. Contact the Authorised Service Centre for the replacement of the inlet hose.
- When unpacking the appliance, It is possible to see water flowing from the drain hose. This is due to the testing of the appliance with the use of water in the factory.
- You can extend the drain hose to maximum 400 cm. Contact the Authorised Service Centre for the other drain hose and the extension.
- Do not disconnect the water inlet hose from the appliance. Contact the Authorised Service Centre for the replacement of the water inlet hose.
- The water inlet hose contains electrical components. If the inlet hose in not connected to the tap water, disconnect the mains plug form the mains socket.
- Make sure that there is access to the tap after the installation.
- Close the water tap after each use of the appliance.

2.4 Use

⚠ WARNING!
Risk of injury, electric shock, fire, burns or damage to the appliance.

- Follow the safety instructions on the detergent packaging.
- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.
- Do not wash fabrics which are heavily soiled with oil, grease or other greasy substances. It can damage rubber parts of the appliance. Prewash such fabrics by hand before loading them into the appliance.
- Do not use laundry fragrances to avoid the risk of damaging plastic and rubber parts of the appliance.
- Do not touch the glass door while a programme operates. The glass can get hot.
- Make sure that all metal objects are removed from the laundry.

2.5 Internal lighting

⚠ WARNING!
Risk of injury.

- Visible LED radiation, do not look directly into the beam.
- To replace the internal lighting, contact the Authorised Service Centre.

2.6 Service

- To repair the appliance contact the Authorised Service Centre. Use original spare parts only.
- Please note that self-repair or nonprofessional repair can have safety consequences and might void the guarantee.
- The following spare parts are available for at least 10 years after the model has been discontinued: motor and motor brushes, transmission between motor and drum, pumps, shock absorbers and springs, washing drum, drum spider and related ball bearings, heaters and heating elements, including heat pumps, piping and related equipment including hoses, valves, filters and aquastops, printed circuit boards, electronic displays, pressure switches, thermostats and sensors, software and firmware including reset software, door, door hinge and seals, other seals, door locking assembly, plastic peripherals such as detergent dispensers. The duration may be longer in your country. For further information, please visit our website.
- Please note that some of these spare parts are only available to professional repairers, and that not all spare parts are relevant for all models.
- Concerning the lamp(s) inside this product and spare part lamps sold separately: These lamps are intended to withstand extreme physical conditions in household appliances, such as temperature, vibration, humidity, or are intended to signal information about the operational status of the appliance. They are not intended to be used in other applications and are not suitable for household room illumination.

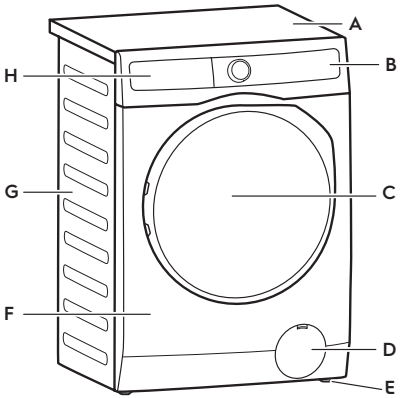
2.7 Disposal

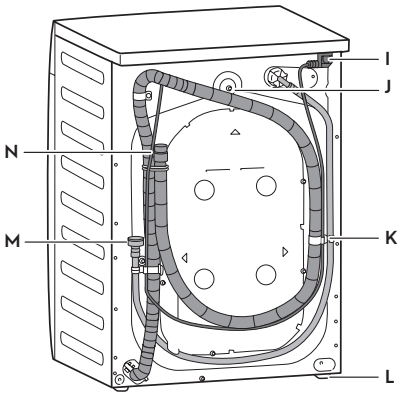
⚠ WARNING!
Risk of injury or suffocation.

- Disconnect the appliance from the mains electrical and water supplies.
- Cut off the mains electrical cable close to the appliance and dispose of it.
- Remove the door catch to prevent children or pets from becoming trapped in the drum.
- Dispose of the appliance in accordance with local requirements for the disposal of Waste Electrical and Electronic Equipment (WEEE).

3. PRODUCT DESCRIPTION

3.1 General overview

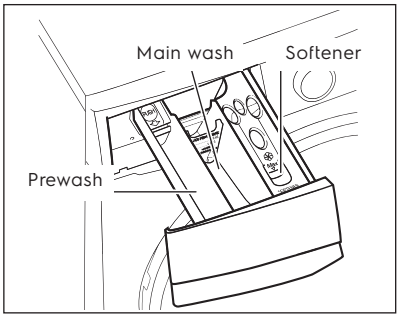




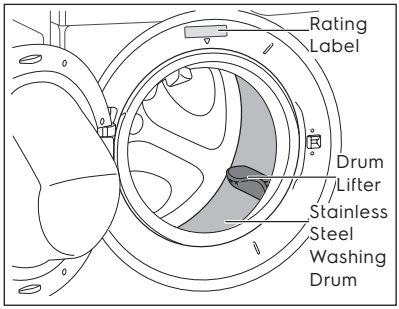
A Worktop
B Control Panel
C Door
D Drain Pump Filter
E Level Adjustment Feet
F Front Panel
G Cabinet
H Detergent/Softener Dispenser Drawer
I Mains Cable
J Transit Bolts
K Transit Bolts & Hose Support
L Level Adjustment Feet
M Water Inlet Hose
N Water Drainage Hose

3.1.1 Detergent/Softener Dispenser Drawer

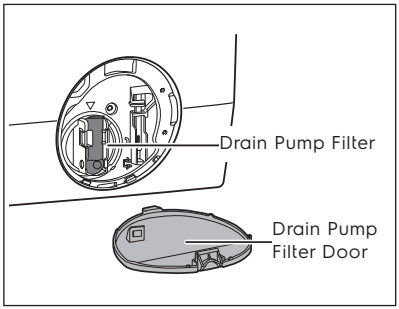
The detergent dispenser drawer compartment information, For details about using detergent and additives.



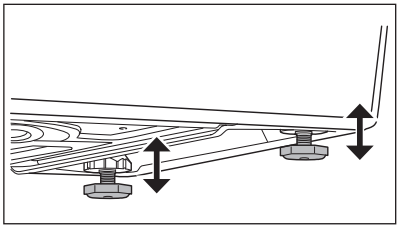
3.1.2 Door (when open)



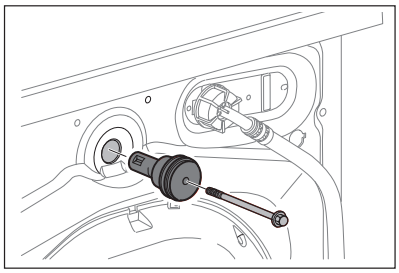
3.1.3 Drain Pump Filter (when open)

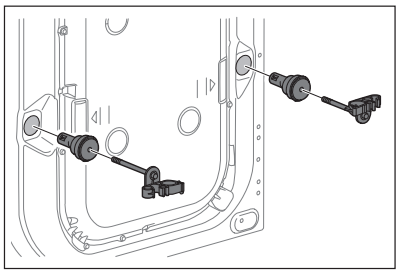


3.1.4 Level Adjustment feet



3.1.5 Transit Bolt (when remove)





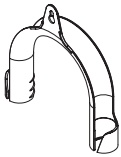
⚠ CAUTION!
Transit bolts must be removed before using the appliance.

3.2 Accessories

Plastic Caps
To close the holes on the rear side of the cabinet after the removal of the transit bolts.



Plastic Hose Guide
To connect the drain hose on the edge of a sink.



4. TECHNICAL DATA

Dimensions (Height / Width / Depth)	850 x 600 x 659 mm
Power supply (Voltage / Frequency)	230 - 240 V~/ 50 Hz
Total power absorbed	2000 W
Water supply pressure (Maximum / Minimum)	0.8 MPa / 0.05 MPa
Maximum Spin Speed	1400 rpm

5. CONSUMPTION VALUES

5.1 Legend

ⓘ Values and programme duration may differ depending on different conditions (e.g. room temperature, water temperature and pressure, load size and type of laundry, supply voltage) and also if you change the default setting of a programme.

kg	Laundry load.	**hh:mm**	Programme duration.
kWh	Energy consumption.	**°C**	Temperature in the laundry.
Litres	Water consumption.	**rpm**	Spin speed.
%	Remaining moisture at the end of spinning phase. The higher is the spin speed, the higher is the noise and the lower is the remaining moisture.		

5.2 According to Commission Regulation Eu 2019/2023

Eco 40-60 Programme	kg	kWh	Litres	hh:mm	%	°C	rpm[1)]
Full load	10.0	0.900	61.0	3:55	53.90	37.0	1351
Half load	5.0	0.605	47.0	2:50	53.90	33.0	1351
Quarter load	2.5	0.200	38.0	2:30	53.90	23.0	1351

1) Maximum spin speed.

Power consumption in different modes

Off (W)	Stand-by (W)	Delay start (W)	Networked standby (W)
0.50	0.50	4.00	-
Time to Off/Standby mode is 15 minutes maximum.			

5.3 Common Programmes

ⓘ These values are indicative only.

Programme	kg	kWh	Litres	hh:mm	%	°C	rpm[1)]
Cottons [2)] 90 °C	10.0	2.913	94.0	4:10	52.00	85.0	1351
Cottons 60 °C	10.0	1.932	93.4	4:00	52.00	55.0	1351
Cottons [3)] 20 °C	10.0	0.355	92.5	2:55	52.00	20.0	1351
Synthetic 40 °C	4.0	0.840	56.3	2:17	37.00	40.0	1000
DelicatesPlus [4)] 30 °C	2.0	0.420	56.1	1:05	37.00	30.0	1000
Wool 30 °C	1.5	0.315	61.0	1:05	32.00	30.0	1000

1) Reference indicator of the spin speed.

2) Suitable for washing heavily soiled textiles.

3) Suitable for washing lightly soiled cottons, synthetic and mixed fabrics.

4) It also performs as quick washing cycle for lightly soiled laundry.

6. PRODUCT INFORMATION SHEET

Product Information Sheet	
Supplier's name or trade mark:	**AEG**
Supplier's address:	Electrolux Thailand Co., Ltd. - 169-169/2 Moo 3 Tambol Nonglalok Amphur Bankhai, Rayong 21120 , Thailand
Model identifier:	LFO7114AU4B 914922353

Parameter	**Value**	
Rated washing capacity (kg)[(a)]		10
Dimensions (cm)	Depth	85
	Height	60
	Width	66
Energy Efficiency Class[(a)]	EEI_W[(a)]	A
Energy Efficiency Index[(a)]	EEI_W[(a)]	51.8

Parameter	Value	
Washing Efficiency Index[a]	I_W[a]	1.031
Rinsing Effectiveness (g/ kg dry textile)[a]	I_R[a]	4.9
Energy consumption in kWh per cycle, for the washing cycle of the household washing machine, using the Eco 40-60 programme at a combination of full and partial loads. Actual energy consumption will depend on how the appliance is used.		0.512
Water consumption in litre per cycle, for the Eco 40-60 programme at a combination of full and partial loads. Actual water consumption will depend on how the appliance is used and on the hardness of the water.		47
Maximum temperature inside the treated textile (°C) for the washing cycle of the household washing machine, using the Eco 40-60 programme	Rated washing capacity	37
	Half	33
	Quarter	23
Spin speed (rpm)[a]	Rated washing capacity	1351
	Half	1351
	Quarter	1351
Weighted remaining moisture content (%)[a]		53.9
Eco 40-60 programme duration (h:min)	Rated washing capacity	3:55
	Half	2:50
	Quarter	2:30
Spin-drying efficiency class[a]	B	
Airborne acoustical noise emissions during the spinning phase for the Eco 40-60 washing cycle at rated washing capacity (dB(A) re 1pW).	76	
Airborne acoustical noise emission class for the spinning phase for the Eco 40-60 programme at rated washing capacity.	B	
Appliance type	Free-Standing	
Off-mode (W) (if applicable)	0.50	
Delay Start (W) (if applicable)	4.00	
Stand-by mode (W) (if applicable)	0.50	
Networked standby (W) (if applicable)	-	
Minimum duration of the guarantee offered by the supplier:	N/A	
This product has been designed to release silver ions during the washing cycle	No	
Additional information		

Parameter	Value
Weblink to the supplier's website, where the information in point 9 of Annex II to Regulation (EU) 2019/2023 is found: N/A	

(a) For the Eco 40-60 programme.

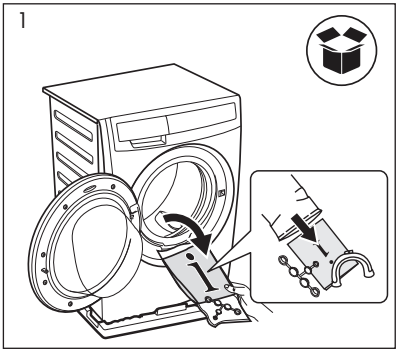
7. INSTALLATION

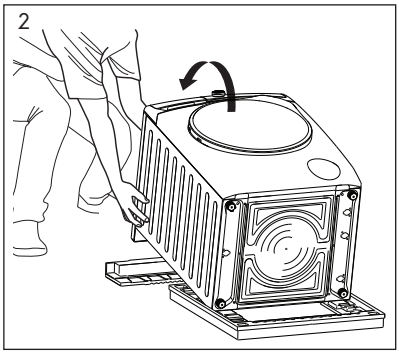
7.1 Unpacking

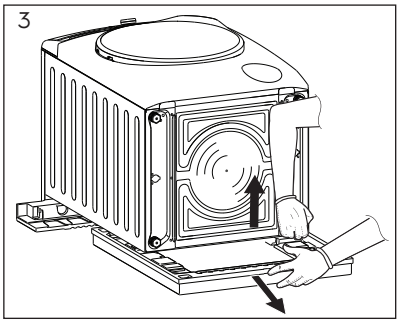
You are advised to keep all transit devices so that they can be refitted if the machine ever has to be transported again.

⚠ WARNING!
All transit bolts and packing must be removed before using the appliance. Requires using a wrench or hexagon head block number 10 to remove the transit bolts at all 3 points.

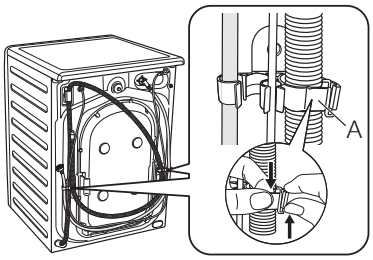
⚠ CAUTION!
Carefully put down the appliance with the rear side on it. Make sure not to damage the hoses.



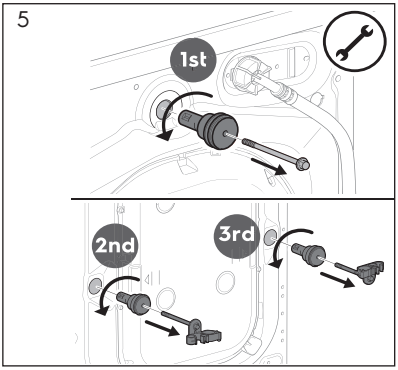




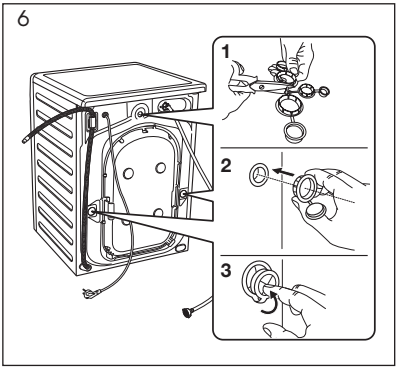
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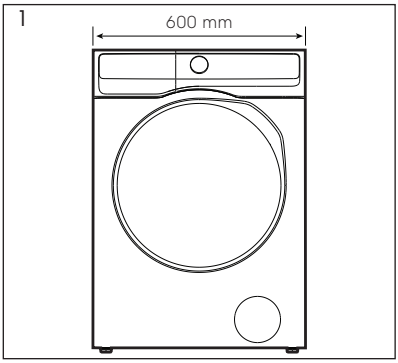
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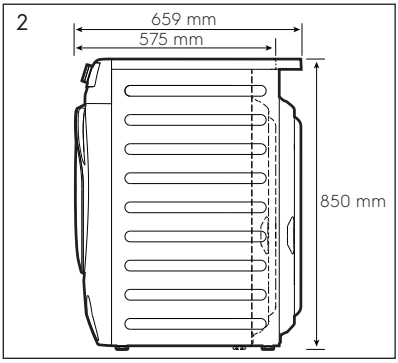
7.2 Positioning

⚠ WARNING!
Before proceeding with installation, read the safety information, and dimension preferred.

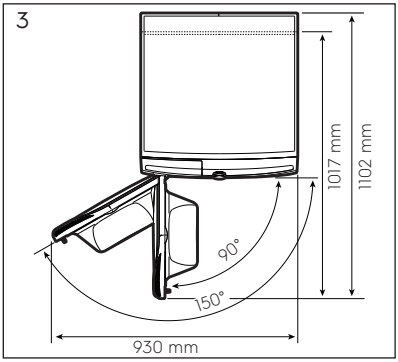
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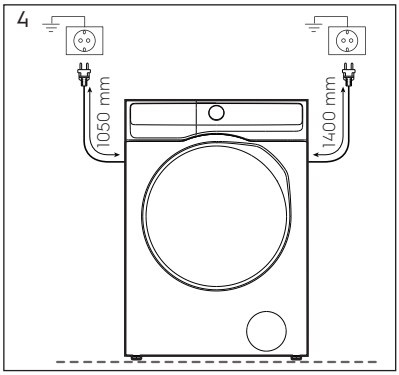


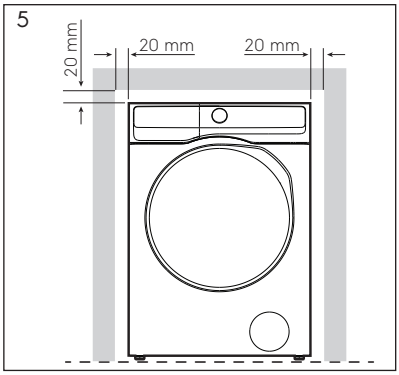
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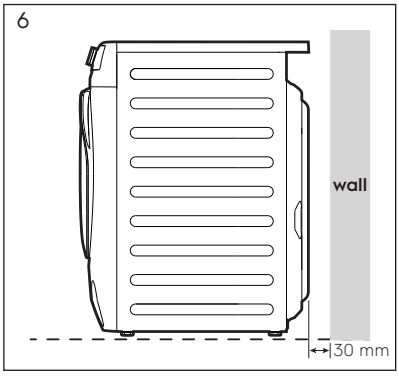


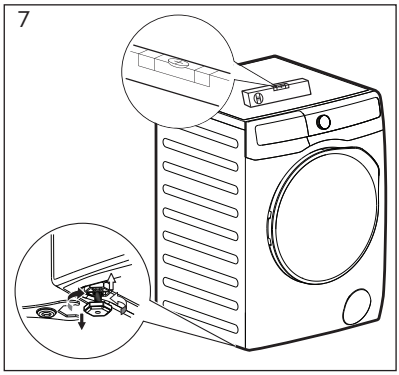
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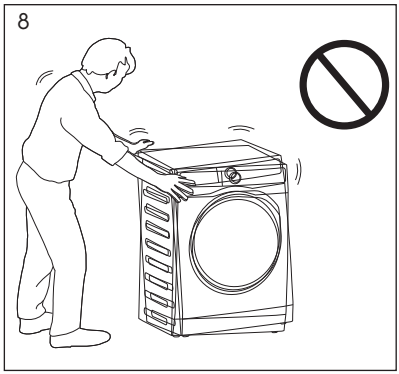












⚠ CAUTION!

When installing the product make sure the levelling feet is not pressing on the power cord.

When the machine is levelled, try to rock it from corner to corner.
If it does rock, adjust the legs again until it is levelled and does not rock.

Never place cardboard, wood, or similar materials under the machine to compensate for any unevenness in the floor. Install the machine on a flat hard floor. Make sure that air circulation around the machine is not impeded by carpets, rugs, etc.

The appliance must not be installed behind a lockable door, a sliding door, or a door with a hinge on the opposite side to that of the machine, in such a way that a full opening of the door is restricted.

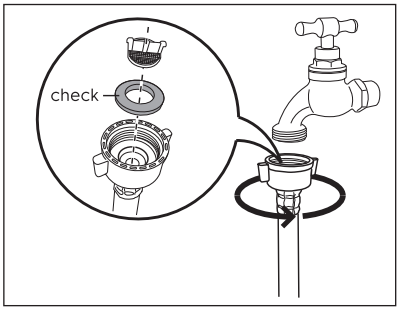
7.3 Water Inlet

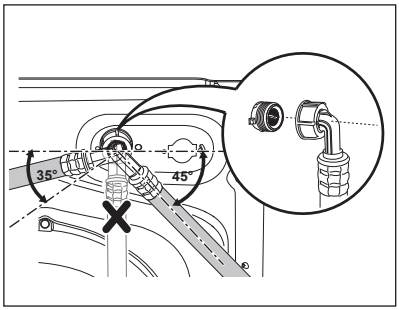
Connect the water inlet hose to a tap with 3/4" BSP thread. Use the hose supplied with the machine. DO NOT USE OLD HOSES.

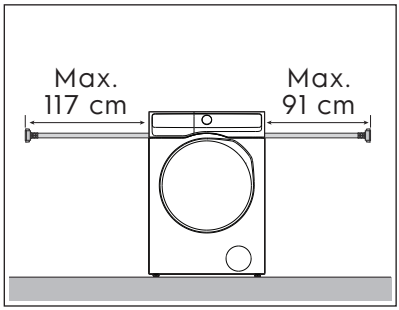
The inlet hose must not be lengthened. If it is too short and you do not wish to move the tap, you will have to purchase a new, longer hose specially designed for this type of use.

Loosen the ring nut to angle the hose to the left or right depending on the position of your water tap. Do not place the inlet hose downwards.

After positioning the inlet hose, be sure to tighten the ring nut again to prevent leaks.



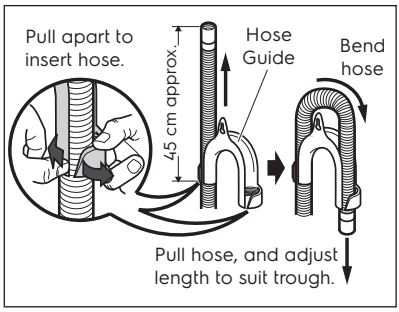


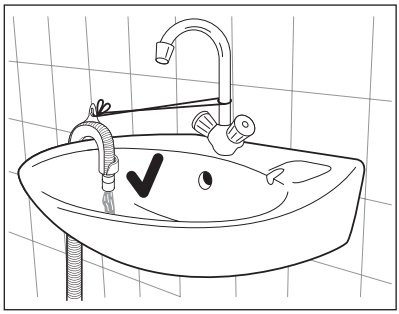


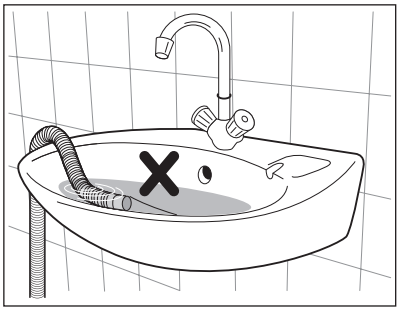
7.4 Water Drainage

The end of the drain hose can be positioned in three ways:

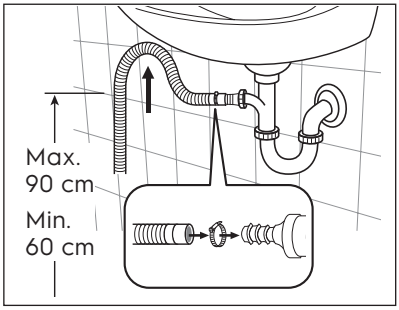
- **Hooked over the edge of a sink,** using the plastic hose guide supplied with the machine.
  Fitting Hose Guide
  In this case, make sure the end cannot come unhooked when the machine is being emptied. This could be done by tying it to the tap with a piece of string or attaching it to the wall.







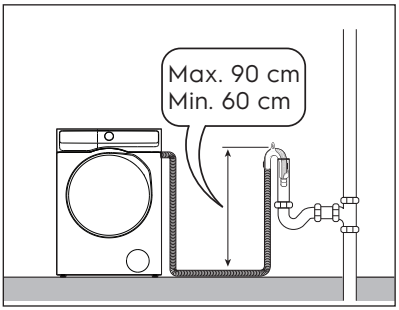
- **In a sink, drain pipe branch.**
  This branch must be above the trap so that the bend is at least 60 cm above the ground.
  Push the drain hose onto the spigot and secure with a clip, ensure a loop is formed in the drain hose to prevent waste from the sink entering the appliance.

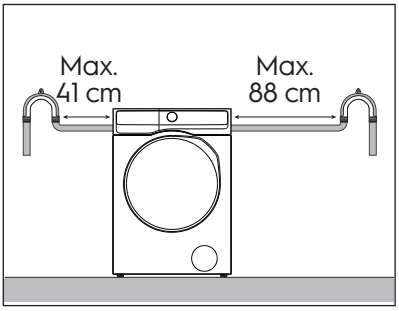


- **Directly into a drain pipe,** at a height of not less than 60 cm and not more than 90 cm.
  The end of the drain hose must always be ventilated, i.e. the inside diameter of the drain pipe must be larger than the outside diameter of the drain hose.

  The drain hose must not be twisted or curled. Run it along the floor; only the part near the drainage point must be raised.

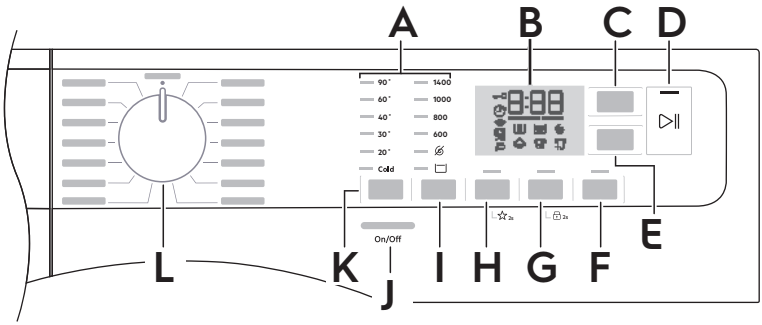
  For the correct functioning of the machine, the drain hose must remain hooked on the proper support piece situated on the top part of back side of the appliance.





8. CONTROL PANEL

8.1 Control Panel Description



- Temperature (90°, 60°, 40°, 30°, 20°, cold)
- RPM (1400, 1000, 800, 600)

A

- No Spin
- Rinse hold

B Display

C Time Adjust touch key

D Start/Pause ( )touch key

E Delay Start touch key

F Extra Rinse touch key

G Prewash touch key

(Child Safety lock ( )option)

H Plus Steamx touch key

(Save Favourite ( )option)

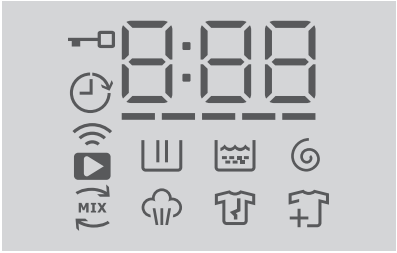
I Spin Selection touch key

J On/Off

K Temperature Selection touch key

L Programme selector knob

8.2 Display



	Door Lock Icon
	Delay End Icon
	Remote connection Icon / Wi-Fi connection Icon
MIX	Ultramix phase icon
	Wash phase icon
	Plus Hygiene phase icon
	Rinse phase icon
	Anticrease Phase Icon
	Spin phase icon
	Add Clothes Icon
	Time Manager Level
8:88	The digital icon can show: • Programme duration, washing duration • Delay time • Cycle End (0:00) • Warning and Error codes

ⓘ The icon, function or phase names that appeared in this manual may differ from your product.

9. PROGRAMMES

9.1 Programme Chart

Programme; Temperature range	Max. Spin speed (rpm)	Max. Load (Dry Clothes)	Type of load and soil level
Cottons; Cold to 90°C	1400	Max [1]	White and coloured cotton fabrics. Ideal for normal and heavy soil.
Eco 40-60; [5] [6] 40°C	1400	Max [1]	Low energy cycle for cottons. Decreases temperature and extends time to reach good washing results.
Delicates; Cold to 40°C	1000	2 kg.	Delicate fabrics such as acrylics, viscose and mixed fabrics requiring gentler washing. Normal soil.
Synthetics; Cold to 60°C	1000	4 kg.	Synthetic items or mixed fabric items. Normal soil.
Sports; Cold to 40°C	1000	4 kg.	Rinses and spins the laundry.
20min 3Kg; 30°C - 40°C	1000	3 kg.	Cotton and synthetic items lightly soiled or worn only once.
Machine Clean; 60°C	1000	-	Removes build-up and odours from drum.
Spin/Drain	1400	Max [1]	To spin the laundry and to drain the water in the drum. All fabrics, except woollens and delicate fabrics.
Rinse	1400	Max [1]	All fabrics, except woollens and very delicate fabrics. Programme for rinsing and spinning the laundry. The default spin speed is the one used for cotton programmes. Reduce the spin speed accordingly to the type of laundry. If necessary, set the Extra Rinse option to add rinses. With a low spin speed the appliance performs delicate rinses and a short spin.
Hygiene; 60°C	1400	Max [1]	White cotton items. This high-performance wash programme combined with steam vapour, removes more than 99,99% of bacteria and viruses [2] keeping the temperature above 60°C throughout the washing phase; with an additional action on the fibers thanks to a vapour phase, an enhanced rinsing phase ensures a proper removal of detergent and micro-organism residues. This programme ensures also a proper reduction of pollens/allergenic items.
Wool; Cold to 40°C	1000	1.5 kg.	Machine washable wool, hand washable wool and other fabrics with (hand washing) care symbol [3]

Programme; Temperature range	Max. Spin speed (rpm)	Max. Load (Dry Clothes)	Type of load and soil level
Steam	-	1 kg.	Cotton, synthetic and mixed items. Special steam cycle without washing that can be used to prepare your dried laundry for ironing or refreshing garments worn once. This programme reduces creases, odours and relaxes the fibres. Do not use any detergent. When the programme is completed, quickly remove the laundry from the drum [4]. If necessary, remove stains by washing or using localized stain removal. Steam programmes do not perform any hygienic cycle. Do not set a Steam programme with these types of items: • Items that are not suitable for tumble drying. • Items with label "Dry clean only".
Outdoor; Cold to 40°C	1000	2.5 kg.	ⓘ Do not use fabric softener and make sure that there is no softener residue in the detergent dispenser. Outdoor clothing, technical, sport fabrics, waterproof and breathable jackets, shell jackets with a removable fleece or inner insulation. The recommended laundry load is 2.0 kg. This programme can also be used as water repellent restoring phase, specifically tailored for treating clothes with a hydrophobic coating. To perform the water repellent restoring phase, proceed as follows: • Pour the washing detergent in the compartment. • Pour a special water repellency restorer for fabric in the drawer compartment for fabric softener Manual. • Reduce the laundry load to 1.0 kg. ⓘ To further improve the water-repellent restoring action, dry the laundry in a tumble dryer by setting the Outdoor drying programme (if available and if the garment care label permits tumble drying).
MixLoad 69min; 30°C - 60°C	1400	5 kg.	Cotton and mixed synthetic fabrics. Ideal to wash your daily load in a short time, for a better clothes care and good cleaning already at 30°C.
Favourite ☆	-	-	Recall your favourite programme.

1) Maximum capacity depends on model of machine.
Model: LFO7114AU4B 10 kg

2) Tested for Staphylococcus aureus, Enterococcus faecium, Candida albicans, Pseudomonas aeruginosa and MS2 Bacteriophage in external test performed by Swissatest Testmaterialien AG in 2021 (Test Report No.202120117).

3) During this cycle the drum rotates slowly to ensure a gentle wash. It can seem that the drum doesn't rotate or doesn't rotate properly, but this is normal for this programme.

4) If you set a Steam programme with dried laundry, at the end of the cycle the laundry can be humid. Line dry the items for about 10 minutes. This programme does not remove particularly intense odour.

5) According to EU Regulation 2019/2023 this programme at 40°C is able to clean normally soiled cotton laundry declared to be washable at 40°C or 60°C, together in the same cycle. This programme is the reference programme for Energy label, according to EU Regulation 2019/2014, tested according to EN 60456.

6) The temperature of this programme is not visible on the display and it is automatically set

9.2 Woolmark Apparel Care - Blue



The wool wash cycle of this machine has been approved by The Woolmark Company for the washing of wool garments labelled as "hand wash" provided that the products are washed according to the instructions on the garment label and those issued by the manufacturer of this washing machine.

M1230

9.3 Programme Options Compatibility

Programme	Options						
	No spin	Rinse Hold	Time Adjust	Plus Steam [1]	Prewash	Extra Rinse	Delay Start
Cottons	■	■	■	■	■	■	■
Eco 40-60							■
Delicates	■	■				■	■
Synthetics	■	■	■	■	■	■	■
Sports	■	■			■	■	■
20min 3Kg	■						■
Machine Clean	■						■
Spin/Drain	■						■
Rinse	■	■				■	■
Hygiene	■	■			■	■	■
Wool	■	■					■
Steam				■			
Outdoor	■	■				■	■
MixLoad 69min	■	■				■	■
Favourite ☆							

1) "Plus Steam" option can be combined with temperature 40 to 90°C only.

10. OPTIONS AND SETTINGS

10.1 Options

On/Off

Pressing this button for a few seconds allows to activate or deactivate the appliance. Two different tunes sound while switching the appliance on or off.

As the Stand-by function automatically deactivates the appliance to decrease the energy consumption in a few cases, you may need to activate the appliance again.

For more details, refer to Stand-by paragraph in Daily Use chapter.

Temperature Selection touch key

Press this touchpad repeatedly to increase or decrease the wash temperature if you want your laundry to be washed at a temperature different from the one proposed by the washing machine.

Spin Selection touch key

Press this touch key repeatedly to increase or decrease the spin speed or select Rinse Hold, if you want your laundry to be spun at a speed different from the one proposed by the machine.

- **No Spin (⊘)**
  No spin option eliminates all the spin phases and increase the number of rinses.
- **Rinse Hold (▭)**
  By selecting this option the water of the last rinse is not emptied out and the drum turns regularly to prevent the laundry creases.

The door is still locked to indicate that the water must be emptied out.

ⓘ The door stays locked with the water in the drum. To continue the cycle, you must press "Start/Pause (▷‖)".

Plus Steam Touch key

Select this option to add approximately 30 minutes of tumbling in vapour after the rinse cycle. The indicator of this option will be on.

- Vapour may not necessarily be visible inside the drum during a vapour cycle. Vapour is created below the drum and allowed to naturally rise into the clothes.
- Vapour may not be present during the entire vapour cycle.
- At the end of the Vapour cycle, the clothes will be warmer, softer and detached from the drum.

ⓘ If Vapour option is selected, rinse temperatures will be elevated.
During a vapour cycle, you may notice vapour exiting from the drain hose of the machine, this is normal and there is no cause for alarm.

Prewash Touch key

Select this option if you wish your laundry to be pre-washed before the main wash. Use this option for heavy soil. The indicator of this option will be on.

When you set this function, put the detergent into the prewash compartment.

This function increase the programme duration.

Extra Rinse touch key

This option is recommended for people who are allergic to detergents, and in areas where the water is very soft.

Press this touchpad to add two rinse phases to a program. The indicator of this option will be on.

Time Adjust touch key

This option allows you to adjust the wash time. Press this touchpad repeatedly to decrease or increase the wash time according to the soil level of your wash.

Use the table below as a guide.

	Soil Level				
Light	>>	Medium	>>		Heavy
-	--	---	----	-----	

Delay Start touch key

ⓘ Set this option as last after programme and other options selection, otherwise it can be cancelled if you change some setting.

This option allows choosing the time within which a programme should terminate.

The programme end can be postponed by one 1 hour each tap on the key button, until a maximum of 24 hours.

The display shows the normal programme duration alternatively with the set programme end time (expressed in hours 0h). The minimum selectable time corresponds to rounded up hour of the maximum duration of a programme (e.g. if the cycle duration lasts 3:15 hours, the minimum selectable time will be 4h).

After programme start, the door is locked and the appliance starts the SensiCare phase. When load estimation ends the time digit counts down in steps of one hour and in steps of 1 minute during the last hour.

10.2 Settings

Save Favourite (☆) Program

Program settings that are frequently used can be saved (e.g. Cotton, 60°C, 1200 rpm, with Vapour and Prewash).

To program/re-program Favourite with your own selections and save them, proceed as follows:

1. Put machine in Stand-By mode.
2. Select your desired wash settings.
3. To save favourite program, press and hold "Vapour" touchpad about 2 seconds and you will hear the sound and "F AV" is flashing on the display.

To recall the favourite wash program, turn selector knob to "Favourite ☆" program. You will get acknowledgement on the display when the Favourite program is loaded.

Enabling/Disabling End-Of-Wash Buzzer

This setting permits you to either enable or disable the buzzer at the end of the programme. As an example, you might wish to disable this buzzer when you start a wash when going to bed, so that when the wash finished approximately 1 hour later, it will not disturb you through the night.

ⓘ Error warning beeps such as critical faults are not disabled.

- To disable the buzzer sound, press "Temp" and "Spin" touch keys at the same time until the icon " bOF " will show on display along with buzzer sound.
- To return to default configuration press these 2 touch keys at the same until the icon " bOn " will show on display along with buzzer sound.

Child Safety Lock ( )Option

Your appliance is provided with CHILD SAFETY LOCK which permits you to leave the appliance unsupervised with the door closed without having to worry that children might be injured by or cause damage to the appliance.

ⓘ Set this option after pressing the "Start/Pause (▷‖)" touch key.

To set "Child Safety Lock" option:

- To activate the option, press and hold "Prewash" touch key about 2 seconds until the display shows the icon " LOC ".

ⓘ If you press any touch key while Child Lock is activated, the icon " " will flash on display 3 times along with buzzer sound.

The touchpads are locked (except for the On/Off button).

This function remains enabled even after the appliance is switched off.

- To deactivate the function, press and hold "Prewash" touchpad about 2 seconds until the display shows the icon " UNL "

Start/Pause (▷‖) and Add Clothes ( ) touch key

This touch key has 2 functions:

- Start/Pause (▷‖)

After you have selected the desired programme and options, press this touch key to start the machine. The Start/Pause (▷‖) pilot light will stop flashing and remain lit. If you have selected a "Delay Start" option, the countdown will begin and will be shown on the display.

To interrupt a programme which is running, press this touch key to pause the machine, the Start/Pause (▷‖) pilot light flashes.

To restart the programme from the point at which it was interrupted, press this touch key again, the Start/Pause (▷‖) pilot light will stop flashing.

- Add Clothes ( )

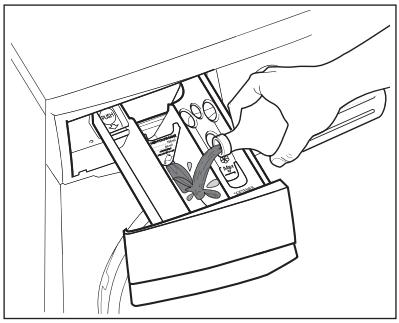
ⓘ You can only add clothes when the icon " " shown on the display.

1. Pressing the "Start/Pause (▷‖)" touch key to pause the programme.
2. Wait for the machine to come to a complete stop before opening the door (wait for door lock " " icon to turn off).
3. Add clothing and close the door.
4. Resume the programme by pressing "Start/Pause (▷‖)" touch key again.

11. BEFORE FIRST USE

ⓘ During installation or before first use you may observe some water in the machine. This is a residual water left in the machine after a full functional test in the factory to ensure the machine is delivered to customers in perfect working order and is no cause for concern.

1. Ensure that the electrical and water connections comply with the installation instructions.
2. Put 2 litres of water in the detergent compartment for washing phase. This activates the drain system.
3. Select a Cottons cycle at 90 °C, without any laundry in the machine, to remove any manufacturing residue from the drum and tub then start the machine.

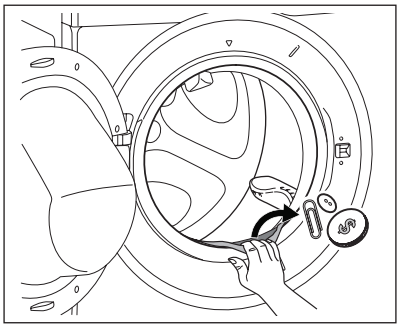


ⓘ The Figures that take place in this manual are schematic and may not correspond exactly with your product. If the subject parts are not included in the product you have purchased, then it is valid for other models.

12.1 Loading The Laundry

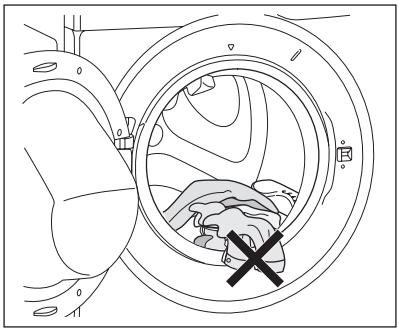
1. Turn the water tap on.
2. Connect the main plug to the main socket.
3. Press the "On/Off" touch key to turn on the machine. Turn the knob to set a programme. The machine will propose a temperature and automatically select the spin speed provided for the programme you have chosen.

   The selector knob can be turned either clockwise or counter-clockwise.
4. Check and remove objects (if there are any) that could be trapped in the fold.



5. Place the laundry in the drum, one item at a time, shaking them out as much as possible. (Refer to chapter "WASHING HINTS")
6. Close the door.

> ⚠ **WARNING!**
> Make sure that no laundry remains between the seal and the door.

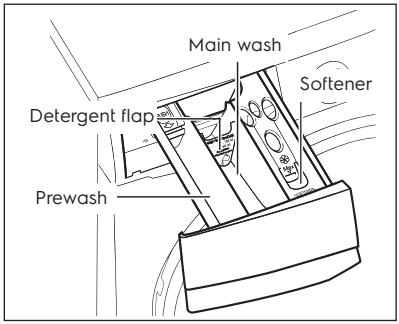


12.2 Using Detergent And Additives

> ⓘ Please refer to section "Detergents Type and Quantity of Detergent" before use.

> ⓘ The Figures that take place in this manual are schematic and may not correspond exactly with your product. If the subject parts are not included in the product you have purchased, then it is valid for other models.

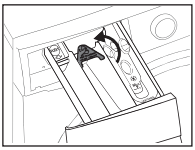
1. Detergent Dispenser Drawer.
   The detergent dispenser is divided into three compartment.



- **Compartment "PREWASH"**
  This compartment is only used for detergent when a "Prewash" option is selected.
- **Compartment "MAIN WASH"**
  This compartment is used for detergent on all programmes.
- **Compartment "SOFTENER"**
  This compartment is used for fabric conditioner and starching agent.
- **Detergent flap (⛲/🫗);**
  Flap before input a powder or liquid detergent.



Position down: for liquid detergent.

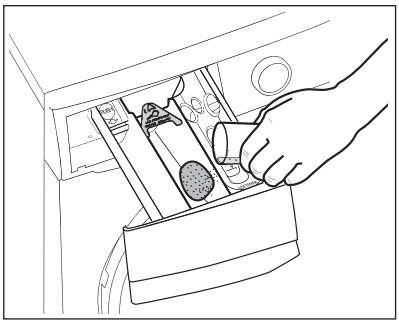


Position up: for powder detergent

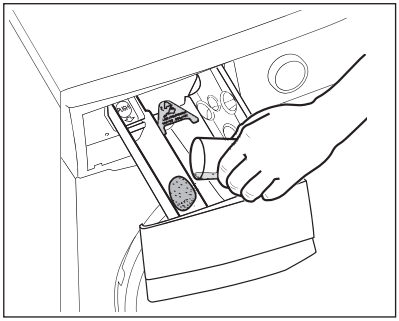
ⓘ When you use the liquid detergent.

- Do not use gelatinous or intense liquid detergents.
- Do not put more liquid than the maximum level.
- Do not set the "Prewash" phase.
- Do not set the "Finish In".

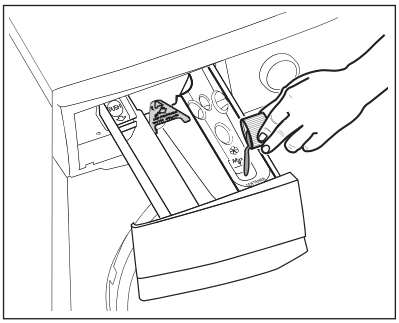
2. Measure out the detergent and the fabric softener;
   - Pull out the dispenser drawer until it stops.
   - Measure out the amount of detergent required, pour it into the main wash compartment.



   - If you wish to carry out the "Prewash" phase, pour it into the Prewash compartment.



   - If required, pour fabric softener into the Softener compartment.



   - Close the drawer gently.

ⓘ The softener amount used must not exceed the "MAX" mark in the drawer.

If you use intense softeners it is recommended to dilute with water.

Residues of detergent, softener and water may remain in the dispenser. It is recommended to clean the dispenser regularly to remove any residue.

12.3 Options Setting

1. If you want your laundry to be spin or use temperature different from the one proposed by the machine, press "Spin" and "Temp" touch keys repeatedly to change the spin speed and temperature.
   Press the option touch keys, if you want your laundry to be washed with special functions.

ⓘ Different functions can be combined which is dependent on the programme selected.

If an option is not compatible with the wash programme selected, the symbol "– – –" will flash on display along with buzzer sound.

2. If you want to define the end of the washing programme, press the "Delay Start" touch key repeatedly to choose your machine working time.

12.4 Starting A Cycle (▷‖)

To start a programme, press the "Start/Pause (▷‖)" touch key. The corresponding pilot light will stop flashing and a default programme duration will be displayed on the screen.

After approx. 15 minutes from the start of a programme:

- The appliance will automatically adjust the selected programme duration according to the type and size of the load.
- The display will show adjusted programme duration.

ⓘ If you press any touch key while a programme is operating, the symbol " – – – " will flash on display along with buzzer sound. (except Start/Pause touch key and On/Off touch key)

12.5 Interruption Of A Programme

- To pause, press "Start/Pause (▷‖)". The indicator will start flashing.
- Press the "Start/Pause (▷‖)" again. The programme will continue.

12.6 Changing A Programme

Changing a running programme **is possible only by switching off** the appliance.

- Press the "On/Off" touch key to cancel the programme and to turn off the appliance.
- Press the "On/Off" touch key again to turn on the machine.

Now you can set a new wash programme and change any available options. Press "Start/Pause (▷‖)" to start the new programme.

ⓘ The appliance will not drain the water (except programmes; Sanitise, Spin, Tub Clean).

12.7 Changing The Options

It may be possible to change some of the options after a wash programme has started.

1. Press the "Start/Pause (▷‖)" touch key. The indicator will start flashing.
2. If available change the options that you wish.
3. Press "Start/Pause (▷‖)" again. The programme will continue.

12.8 Opening The Door

While a programme or the Finish In is operating, the appliance door is locked and the display shows the indicator "🔒".

First, set the machine to PAUSE by pressing the "Start/Pause (▷‖)" touch key. Wait until the door lock indicator goes off, then the door can be opened.

If the door lock icon " 🔒 " does not disappear, this means that the machine is already heating and the water level is above the bottom edge of the door or the drum is turning. In this case the door CAN NOT be opened. If you need to open it, you must drain the water to open the door.

⚠ WARNING!
In case of emergency please refer to section "Emergency door opening".

12.9 At The End Of The Programme

- The appliance stops automatically.
- The acoustic signal will operate.
- The display will show " 0:00 ".
- The indicator of the touch key Start/ Pause goes off.
- The door lock icon " 🔒 " goes off.
- Remove the laundry from the appliance. Make sure that the drum is empty.
- Keep the door partly open, to prevent mildew and odours.
- Turn off the water tap.

ⓘ At the end of the programme, the time remaining can suddenly decrease from 7 minutes or less to 0 due to the overestimated total programme time during the load sensing phase. In some cases (with perfectly balanced load) the programme time can be shorter than the time estimated after the load sensing phase is completed. This is a normal behaviour of the machine and not a cause for concern as it does not compromise its performance.

12.10 When The Washing Programme Is Completed, But There Is Water In The Drum

(Option "Rinse Hold ▭ " is used.)

- The drum turns regularly to prevent the creases in the laundry.
- The indicator "Start/Pause" flashes to remind you to drain the water.
- The door lock icon " 🔒 " is on. The door stays locked.

ⓘ You must drain the water to open the door.

To drain the water:

1. Press the "Start/Pause (▷‖)" touch key. The appliance drains the water and spins with the maximum spin speed for selected programme.

   Alternatively, before pressing the "Start/Pause (▷‖)" touch key, you can press the "Spin" touch key to change the spin speed. You can select "No Spin (– – –)", if you want the machine to only drain the water.
2. When the programme is completed and the door lock icon " 🔒 " goes off, you can open the door.
3. Press "On/Off" touch key to deactivate the appliance.

ⓘ After approximately 18 hours, if you do not press "Start/Pause (▷‖)" touch key, the appliance will drain and spin automatically.

12.11 AUTO Off Mode

The AUTO Off mode automatically deactivates the appliance to decrease the energy consumption when:

- You do not press any touch key for 5 minutes before you press "Start/Pause (▷‖)".
  - Press "On/Off" touch key to activate the appliance again.
- After 5 minutes from the end of the washing programme.
  - Press "On/Off" touch key to reactivate the appliance. Display will show the end of the last wash.
  - Press any touch key again to show the last wash programme.

13. WASHING HINTS

13.1 Sorting The Laundry

Follow the wash code symbols on each garment label and the manufacturer's washing instructions. Sort the laundry as follows: whites, coloureds, synthetics, delicates, woollens.

13.2 Temperatures

Temp	Soil level
90°C	For normally soiled white cottons and linen (e.g. teacloths, towels, tablecloths, sheets...).
60°C 50°C	For normally soiled, colourfast garments (e.g. shirts, night dresses, pyjamas...) in linen, cotton or synthetic fibres and for lightly soiled white cotton (e.g. underwear).
40°C 30°C Cold	For delicate items (e.g. net curtains), mixed laundry including synthetic fibres and woollens bearing the label pure new wool, machine washable, non-shrink.

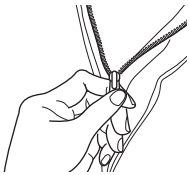
13.3 Before Loading The Laundry

- Make sure that no metal objects are left in the laundry (e.g. coin, hair clips, safety pins, pins).





- Button up pillowcases, close zip fasteners, hooks and poppers. Tie any belts or long tapes.





- Wash bras, pantyhose and other delicates in a mesh laundry bag, which you can purchase from your supermarket.
- Make sure that you wash lint collectors separately from lint producers.
- Never wash whites and coloured fabrics together. Whites may lose their "whiteness" in the wash. New coloured items may run in the first wash; they should therefore be washed separately the first time.
- Remove persistent stains before washing.
- Rub particularly soiled areas with a special detergent or detergent paste. Treat curtains with special care. Remove hooks or tie them up in a bag or a net.

13.4 Maximum Loads

Recommended loads are indicated in the programme chart.

General rules:

Clothes Load	Quantity
Cotton, linen	drum full but not too tightly packed;
Synthetics	drum no more than half full;
Delicate fabrics and woollens	drum no more than one third full.

Washing a maximum load makes the most efficient use of water and energy. For heavily soiled laundry, reduce the load size.

13.5 Removing Stains

Stubborn stains may not be removed by just water and detergent. It is therefore advisable to treat them prior to washing.

Blood: treat fresh stains with cold water. For dried stains, soak overnight in water with a special detergent then rub in the soap and water.

Oil based paint: moisten with benzine stain remover, lay the garment on a soft cloth and dab the stain; treat several times.

Dried grease stains: moisten with turpentine, lay the garment on a soft surface and dab the stain with the fingertips and a cotton cloth.

Rust: oxalic acid dissolved in hot water or a rust removing product used in cold water. Be careful with rust stains which are not recent since the cellulose structure will already have been damaged and the fabric tends to hole.

Mould stains: treat with bleach, rinse well (whites and fast coloureds only). Grass: soap lightly and treat with bleach (whites and fast coloureds only).

Ball point pen and glue: moisten with acetone (*), lay the garment on a soft cloth and dab the stain.

Lipstick: moisten with acetone (*) as above, then treat stains with methylated spirits. Remove any residual marks from white fabrics with bleach.

Red wine: soak in water and detergent, rinse and treat with acetic or citric acid, then rinse. Treat any residual marks with bleach.

Ink: depending on the type of ink, moisten the fabric first with acetone (*), then with acetic acid; treat any residual marks on white fabrics with bleach and then rinse thoroughly.

Tar stains: first treat with stain remover, methylated spirits or benzine, then rub with detergent paste.

(*) do not use acetone on artificial silk.

13.6 Detergents Type And Quantity Of Detergent

Low suds detergent is required for this machine to prevent over suds problems, unsatisfactory washing result and harm to the machine.

Low suds detergents designed for front load washing machines are labelled "Front Loading", "High Efficiency", "HE", such as Cold Power for Front Loaders or "Matic".

Do not use wrong types of detergent, such as Top Loading, Hand wash detergent or Soap-Based products in your front load washing machine. This can result in excessive suds, longer cycle time, low spin speeds, poor rinsing and overloading of the motor.

Quantity of detergent to be used

The choice of detergent and use of correct quantities not only affects your wash performance, but also helps to avoid waste and protect the environment.

Although biodegradable detergents contain substances which in large quantities can upset the delicate balance of nature.

The choice and quantity of detergent will depend on ;

- type of fabric (delicates, woollens, cottons, etc.);
- the colour of clothes;
- size of the load;
- degree of soil;
- wash temperature ; and
- hardness of the water used.

Water hardness is classified by so-called "degrees" of hardness.

Information on hardness of the water in your area can be obtained from the relevant water supply company, or from your local authority.

You may have to try using the detergent quantity as per manufacturers' instructions then compare the wash result to the list below and adjust the amount of detergent for your future washes accordingly.

Not enough detergent causes:

- the wash load to turn grey,
- greasy clothes.

Too much detergent causes:

- over suds,
- reduced washing effect,
- inadequate rinsing.

Use less detergent if:

- you are washing a small load,
- the laundry is lightly soiled,
- large amounts of foam during washing.

14. INTERNATIONAL WASH CODE SYMBOLS

ⓘ These symbols appear on fabric labels, in order to help you choose the best way to treat your laundry.

Energetic wash **Delicate wash**	Max. wash temperature 95 °C	Max. wash temperature 60 °C	Max. wash temperature 40 °C	Max. wash temperature 30 °C	Hand wash	DO NOT wash at all
Bleaching	Bleach with Chlorine		DO NOT bleach			
Ironing	Hot iron max. 200 °C	Warm iron max. 150 °C	Lukewarm iron max. 110 °C	DO NOT iron		
Dry cleaning	Dry cleaning in all solvents	Dry cleaning in perchloroethylene, petrol, pure alcohol, R 111 & R 113	Dry cleaning in petrol, pure alcohol and R 113	DO NOT dry clean		
Drying	Flat	On the line	On clothes hanger	Medium temperature Low temperature Tumble dry	DO NOT tumble dry	

⚠ WARNING!

You must DISCONNECT the appliance from the electricity supply, before you can carry out any cleaning or maintenance work.

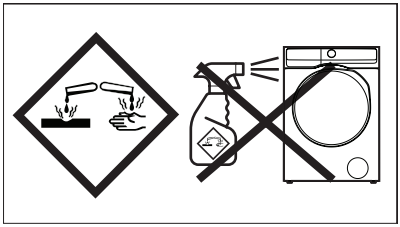
Note : The machine will prompt you ('CLE') to perform a Machine Cleaning cycle every 60 cycles if it has not been done. Refer to 'Alarm Code' section for further details

15.1 External Cleaning

Clean the appliance only with soap and warm water. Fully dry all the surfaces.

Do not use a scouring pads or any scratching material.

Do not spray stain remover on garments near the appliance as it is corrosive to the plastic parts.



⚠ CAUTION!

Do not use alcohol, solvents or chemical products.
Do not clean the metal surfaces with chlorine-based detergent.

15.2 Descaling

The water we use normally contains lime. It is a good idea to periodically use a water softening powder in the machine.

Do this separately from any laundry washing, and according to the softening powder manufacturer's instructions.

This will help to prevent the formation of lime deposits.

15.3 After Each Wash

Leave the door open for a while. This helps to prevent mould and stagnant smells forming inside the appliance.

Keeping the door open after a wash will also help to preserve the door seal.

15.4 Maintenance Wash "Machine Clean" programme

With the use of low temperature washes it is possible to get a build up of residues inside the drum.

We recommend to use "Machine Clean" programme to clean the drum regularly to remove any residue.

To run a maintenance wash:

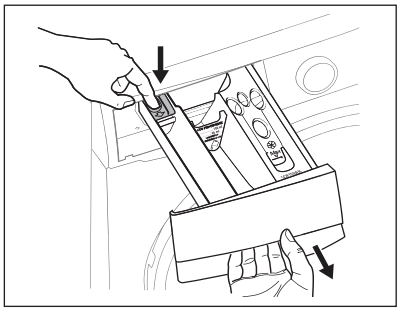
- The drum should be empty of laundry.
- Select the "Machine Clean" programme.
- Press "Start/Pause (⏯)" to start the programme.

15.5 Cleaning The Dispenser Drawer

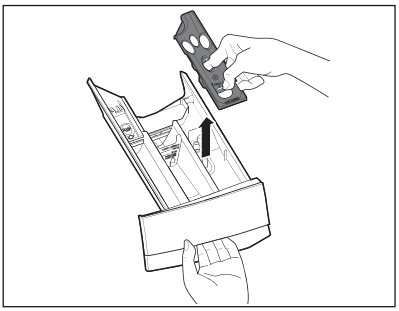
ⓘ The Figures that take place in this manual are schematic and may not correspond exactly with your product. If the subject parts are not included in the product you have purchased, then it is valid for other models.

The washing powder and additive dispenser drawer should be cleaned regularly.

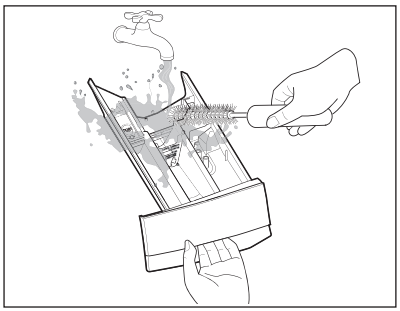
Remove the drawer by pressing the catch downwards and by pulling it out.



To aid cleaning, the top part of the additive compartment should be removed.

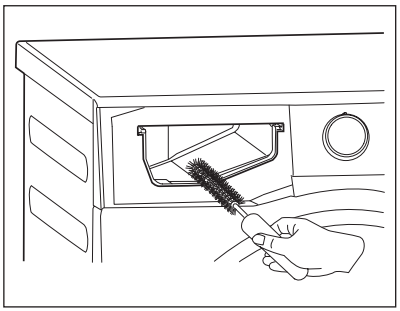


Flush it out under a tap to remove any traces of accumulated powder.



15.6 Cleaning The Drawer Recess

Having removed the drawer, use a small brush to clean the recess, ensuring that all washing powder residue is removed from the upper and lower part of the recess. Replace the drawer and run the rinse programme without any clothes in the drum.



15.7 Cleaning The Pump

ⓘ Regularly examine the drain pump and make sure that it is clean.

Clean the pump if:

- The appliance does not drain the water.
- The drum cannot turn.
- The appliance makes an unusual noise because of the blockage of the drain pump.
- The display shows an alarm code because of the problem with water drain.

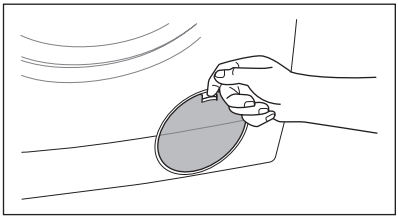
⚠ WARNING!

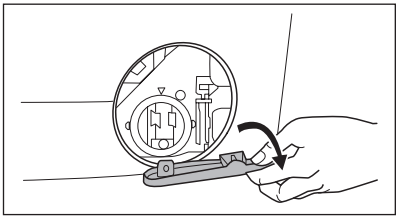
Disconnect the mains plug from the mains socket.

Do not remove the filter while the appliance is operating. Do not clean the drain pump if the water in the appliance is hot. The water must be cold before you clean the drain pump.

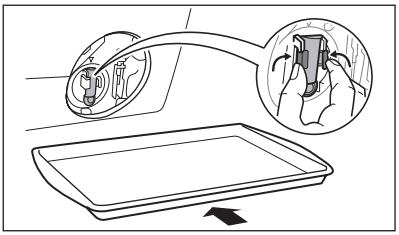
To clean the drain pump:

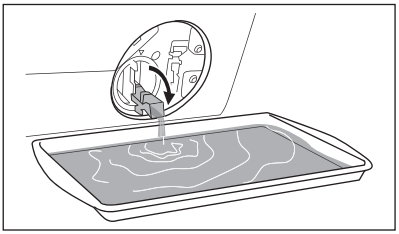
1. Open the drain pump door.





2. Place a suitable water container below the recess of the drain pump to collect the water that flows out. Press the two levers and pull forward the drainage duct to let the water flow out.

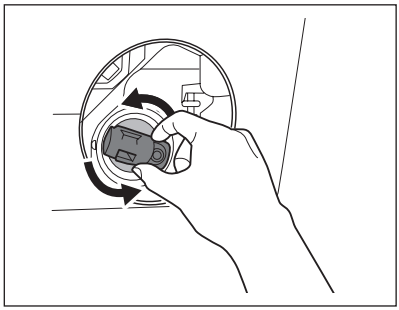


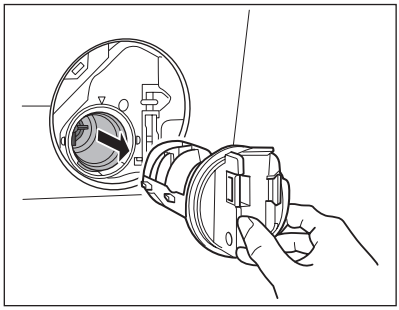


3. When the container is full of water, put the drainage duct back again and empty the container. Do step 2, 3 again and again until no more water flows out from the drain pump.

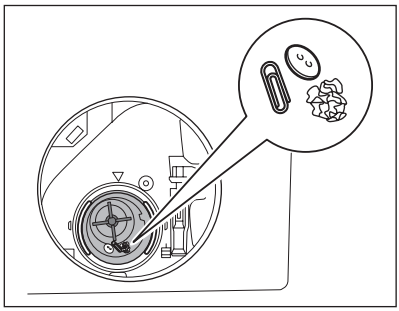


4. Push back the drainage duct and turn the filter counter-clockwise to remove it.

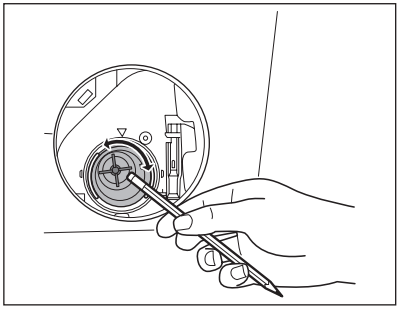




5. Remove fluff and objects from the pump (if there are any).



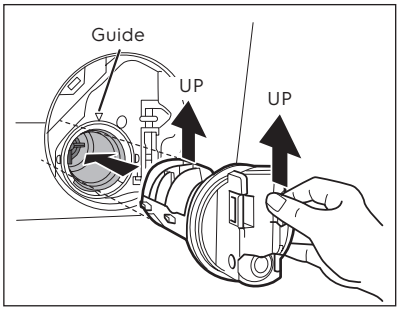
6. Make sure that the impeller of the pump can turn. If this does not occur, contact the service centre.

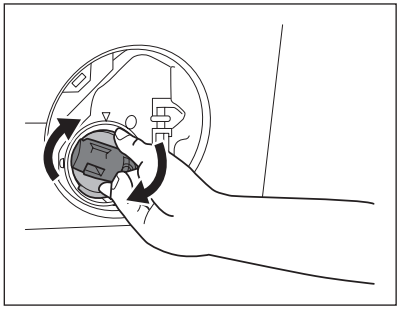


7. Clean the filter under the water tap.



8. Put the filter back into the housing with exposed section facing up. Make sure that you correctly tighten the filter to prevent leakages.





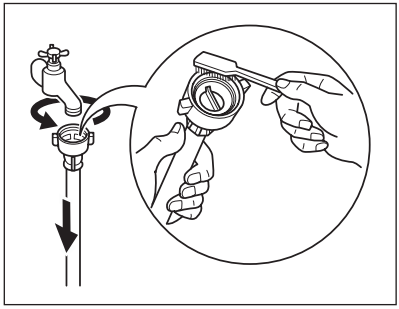
9. Close the drain pump door.

15.8 Cleaning The Water Inlet Filter

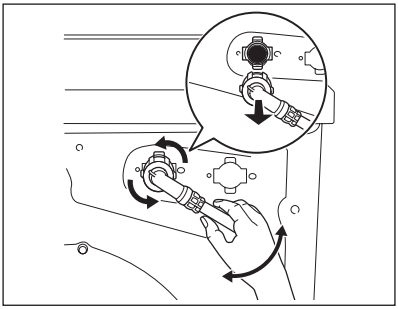
If your water is very hard or contains traces of lime deposit, the water inlet filter may become clogged. It is therefore a good idea to clean it from time to time.

To clean the water inlet filters:

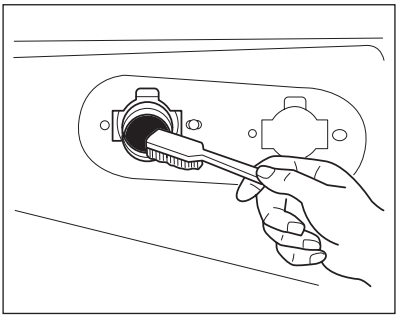
1. Close the water tap.
2. Remove the water inlet hose from the water tap.
3. Clean the filter in the inlet hose with a stiff brush.



4. Remove the inlet hose behind the appliance.



5. Clean the filter in the valve with a stiff brush or a towel.



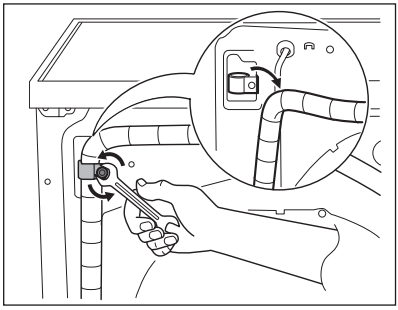
6. Install the inlet hose again. Make sure that the couplings are tight to prevent leakages.
7. Open the water tap.

15.9 Frost Precautions

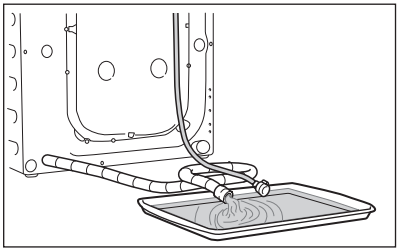
If the appliance is installed in an area where the temperature can be less than 0 °C, remove the remaining water from the inlet hose and the drain pump.

Emergency Drain

1. Disconnect the main plug from the main socket. Turn off the water tap.
2. Remove the water inlet hose.
3. Remove the drain hose from the rear support and unhook it from sink or spigot.



4. Put the end of the drain and inlet hose in a container. Let the water flow out of the hoses.



5. When no more water flows, install the inlet hose and the drain hose again.

ⓘ Make sure that the temperature is more than 0 °C before you use the appliance again.

16. TROUBLESHOOTING

16.1 Possible Failures

Certain problems are due to lack of simple maintenance or oversights, which can be solved easily without calling out an engineer. Before contacting your local Service Centre, please check troubleshooting below.

Once the problem has been eliminated, press the "Start/Pause (▷‖)" touch key to restart the programme. If after all checks, the problem persists, contact your local Service Centre.

⚠ WARNING!
Deactivate the appliance before you do the checks.

Alarm code:

E 10	The appliance does not fill with water properly.
E 20	The appliance does not drain the water.
E 40	The appliance door is open or not closed correctly. Please check the door!
E H0	The main supply is unstable. Wait until the main supply is stable.
E 9 1	No communication between electronic elements of the appliance. Switch off and switch on again.
E A0	No Registration Data found in machine or Server.
C L E	Run Machine Clean cycle. ** Machine Clean can be found through the program options in the App.If you have not accessed the App and set a Favourite program then "Machine Clean" can also be accessed through the "App Favourite" on the Selector Knob as it is the Default program **Note** : After finished cycle, please turn off then turn on the machine again.

Malfunction	Possible cause	Solution
Machine does not start:	The door has not been closed. (Error code: E 40)	Close the door firmly.
	The plug is not properly inserted into the power socket.	Insert the plug into the power socket.
	There is no power at the socket.	Please check your domestic electrical installation.
	The Start/Pause touch key has not been pressed.	Press the "Start/Pause (▷‖)" touch key.
	The "Finish In" has been selected.	If the laundry are to be washed immediately, cancel the "Finish In".
	The Main supply is unstable. (If E H0 appears on the display.)	Wait until the main supply is stable. Appliance will start automatically.

Malfunction	Possible cause	Solution
Machine does not fill the water:	The water tap is closed. (Error code: E 10)	Open the water tap.
	The inlet hose is squashed or kinked. (Error code: E 10)	Check the inlet hose connection.
	The filter in the inlet hose is blocked. (Error code: E 10)	Clean the water inlet hose filter.
	The door is not properly closed. (Error code: E40)	Close the door firmly.
Machine fills then empties immediately:	The end of the drain hose is too low. (Error code: E 10)	Refer to relevant paragraph in "water drainage" section.
Machine does not empty and/or does not spin:	The drain hose is squashed or kinked. (Error code: E20)	Check the drain hose connection.
	The drain pump is clogged. (Error code: E20)	Clean the drain filter.
	The option "Rinse Hold" has been selected.	Press "Start/Pause (▷II)" touch key to drain the water or select spin programme.
	The laundry is not evenly distributed in the drum.	Pause the machine and redistribute laundry manually.
There is water on the floor:	Too much detergent or unsuitable detergent (creates too much foam) has been used.	Reduce detergent quantity and use correct type of detergent.
	Check whether there are any leaks from one of the inlet hose fittings. It is not always easy to see this as the water runs down the hose; check to see if it is damp.	Check the water inlet hose connection.
	The drain hose is damaged.	Call Service.
Unsatisfac-tory washing results:	Too little detergent or unsuitable detergent has been used.	Increase detergent quantity or use different detergent.
	Stubborn stains have not been treated prior to washing.	Use commercial products to treat the stubborn stains.
	The correct temperature was not selected.	Check if you have selected the correct temperature.
	Excessive laundry load.	Reduce load.

Malfunction	Possible cause	Solution
The door will not open:	The programme is still running.	Wait until the end of cycle.
	There is water in the drum.	You must drain the water to open the door (refer to Opening The Door section).
	This problem may be caused by a failure of the appliance.	Contact Service. If you need to open the door, please read carefully "Emergency door opening".
Machine vibrates or is noisy:	The transit bolts and packing have not been removed.	Check the correct installation of the appliance.
	The support feet have not been adjusted.	Check the correct levelling of the appliance.
	The laundry is not evenly distributed in the drum.	Pause the machine and redistribute laundry manually.
Machine vibrates or is noisy:	There is very little laundry in the drum.	Load more laundry.
	Unstable floors e.g. wooden floors.	Refer to relevant paragraph in "Positioning" section.
Cycle time longer than displayed:	Detergent over dose.	Reduce the detergent quantity or use another one.
	Machine unbalance.	Redistribute laundry manually in the drum and start the spin phase again.
The cycle is shorter than the time displayed.	The appliance calculated a new time according to the laundry load.	
Spinning starts late or machine does not spin:	The electronic unbalance detection device has cut in because the laundry is not evenly distributed in the drum. The laundry is redistributed by reverse rotation of the drum. This may happen several times before the unbalance disappears and normal spinning can resume. If, after 10 minutes, the laundry is still not evenly distributed in the drum, the machine will not spin. In this case, redistribute the load manually and select the spin programme.	Pause the machine and redistribute laundry manually.

Malfunction	Possible cause	Solution
Machine makes an unusual noise:	Machine not installed properly.	Make sure the levelling of the appliance is correct. Refer to section "Installation".
	Transit bolts or packaging not removed.	Make sure that the packaging and/or the transit bolts are removed. Refer to section "Unpacking".
	The load may be too small.	Add more laundry in the drum.
No water is visible in the drum:	Machines based on modern technology operate very economically using very little water without affecting performance.	
Remote function does not work:	Registration data lost or damaged. (Error Code: E A0)	Restart machine by turn Off and turn On again. If problem not solved, please contact Service Centre.

ⓘ **If you are unable to identify or solve the problem, contact our service centre. Before calling, make a note of the model, serial number in the rating label behind the door when you open, and purchase date of your machine.**

16.2 Emergency Door Opening

In case of power failure or appliance failure, the appliance door remains locked. The wash programme continues when power is restored. If the door remains locked in case of failure, it is possible to open it using the emergency unlock feature.

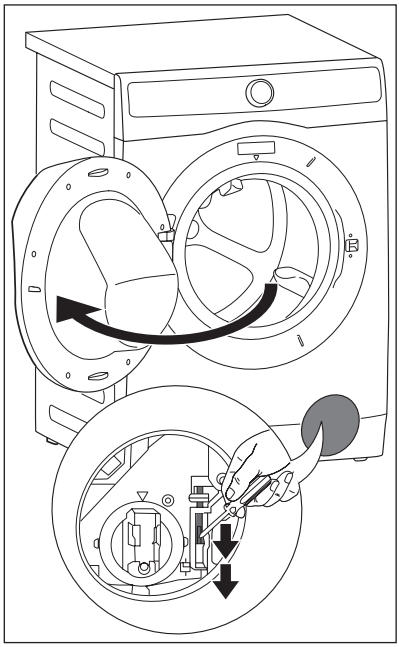
Before opening the door:

> **⚠ WARNING!**
> Make sure that the water temperature and the laundry are not hot. Wait until they cool down if necessary.
> Make sure that the water level inside the drum is not too high. If necessary, perform an Emergency Drain.
> Make sure that the drum is not rotating. Wait until the drum stops rotating if necessary.

To open the door proceed as follows:

1. Press the "On/Off" touch key to switch the appliance off.
2. Disconnect the mains plug from the mains socket.
3. Open the filter cover.
4. Using a suitable tool to pulling the emergency unlock strap (red strap) downward twice (you will hear "click" sound) and hold it, at the same time pull the door handle to open the door.

   If the door cannot open while holding the strap, try to release it then open the door.
5. Take out the laundry.
6. Close the filter door.



17. ENVIRONMENT CONCERNS

17.1 Packaging Materials

The materials marked with the symbol are recyclable.

>PE<=polyethylene

>PS<=polystyrene

>PP<=polypropylene.

This means that they can be recycled by disposing them properly in appropriate collection containers.

17.2 Old Machine

Use authorized disposal sites for your old appliance. Help to keep your country tidy!

The symbol  on the product or on its packaging indicates that this product may not be treated as household waste.

Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

17.3 Ecological Hints

To save water, energy and to help protect the environment, we recommend that you follow these tips:

- Normally soiled laundry may be washed without pre-washing in order to save detergent, water and time (the environment is protected too!).
- The machine works more economically if it is fully loaded.
- With adequate pre-treatment, stains and limited soiling can be removed; the laundry can then be washed at a lower temperature.
- Measure out detergent according to the water hardness, the degree of soiling and the quantity of laundry being washed.



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G0052332-001-A31618601